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## GOVERNMENT NOTICE GOEWERMENTSKENNISGEWING

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### DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT DEPARTEMENT VAN JUSTISIE EN STAATKUNDIGE ONTWIKKELING

No. R. 93

4 February 2005

#### COUNCIL FOR DEBT COLLECTORS DEBT COLLECTORS ACT, 1998 (ACT NO. 114 OF 1998) CODE OF CONDUCT: AMENDMENT

The Council for Debt Collectors has, under section 14 of the Debt Collectors Act, 1998 (Act No. 114 of 1998), with the approval of the Minister for Justice and Constitutional Development, adopted the amendment to the code of conduct as set out in the Schedule.

#### SCHEDULE

##### **Definition**

1. In this Schedule "the code of conduct" means the code of conduct published by Government Notice No. R. 663 of 16 May 2003.

##### **Insertion of paragraph 7A in the code of conduct**

2. The code of conduct is hereby amended by the insertion after paragraph 7 of the following paragraph:

"7A. In terms of a debt collector's general duty to members of the public and other persons and bodies a debt collector—

(a) shall not, in conducting his or her business, do or omit to do any act that is or may be contrary to the integrity of debt collectors in general;

- (b) shall protect the interests of his or her client at all times to the best of his or her ability, with due respect to all other parties concerned; and
- (c) shall not wilfully or negligently fail to perform any work or duties with such degree of care and skill as might reasonably be expected of a debt collector.”.