



**DOJ&CD RESPONSES TO QUESTIONS FROM BIDDERS FOR RFQ 05 2024 - SUPPLY, DELIVER AND INSTALL 2200 UNINTERRUPTED POWER SUPPLY (UPS'S) WITH OEM WARRANTY FOR A PERIOD OF TWO (02) YEARS AT VARIOUS DOJ&CD OFFICES.**

Question	Bidder's Question	DOJ&CD's Response														
1.	Can you confirm what load will ups be holding to determine 6 hours back up time	<ul style="list-style-type: none"> <li>Estimated load is 0.7KW</li> </ul>														
2.	<p>DOJ@CD needs a UPS to run for 6 hours. But in order to determine the number of external batteries needed to get to the runtime we will need to know the total load in watts they are putting onto the UPS!</p> <p>Also, please advise if it needs to be tower or rackmount.</p> <table border="1" data-bbox="297 778 1258 1342"> <thead> <tr> <th data-bbox="297 778 730 850">Description</th> <th data-bbox="730 778 1258 850">Technical Mandatory Requirement</th> </tr> </thead> <tbody> <tr> <td data-bbox="297 850 730 922">Category</td> <td data-bbox="730 850 1258 922">UPS</td> </tr> <tr> <td data-bbox="297 922 730 994">Size</td> <td data-bbox="730 922 1258 994">3KVA</td> </tr> <tr> <td data-bbox="297 994 730 1066">Class</td> <td data-bbox="730 994 1258 1066">A</td> </tr> <tr> <td data-bbox="297 1066 730 1137">Type</td> <td data-bbox="730 1066 1258 1137">Pure sine wave</td> </tr> <tr> <td data-bbox="297 1137 730 1265">Compliance Safety Standard</td> <td data-bbox="730 1137 1258 1265">IEC/EN 62109-1/-2, EN 61000-6-4, EN-61000-6-2, IEC62619, UN38.3</td> </tr> <tr> <td data-bbox="297 1265 730 1342">Runtime</td> <td data-bbox="730 1265 1258 1342">Max 6 hours</td> </tr> </tbody> </table>	Description	Technical Mandatory Requirement	Category	UPS	Size	3KVA	Class	A	Type	Pure sine wave	Compliance Safety Standard	IEC/EN 62109-1/-2, EN 61000-6-4, EN-61000-6-2, IEC62619, UN38.3	Runtime	Max 6 hours	<ul style="list-style-type: none"> <li>Estimated load is 0.7KW</li> <li>Tower</li> </ul>
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	Battery type	Built in - Lithium	
	Estimated Load (KW)	0.7KW	
	OEM Warranty	2 years	
3.	<p>Please can you assist us with more detailed technical information. The spec calls for a 3kva unit at a 700-watt load. Please can you confirm the run time, the spec says a max of 6 hours. Is the run time required 6 hours or less?</p> <p>Are you able to confirm a roll out plan by quantity? Will orders be placed for total 2200 units and how many would be required for the rollout if dates available.</p>		<p>The run time required is 6 hours or more</p> <p>The Department reserves the right to award the requirement to more than one service provider and the UPS's deployment to be finalized within 8-12 weeks upon receipt of a Purchase Order by the winning bidder(s).</p>
4.	<p>Please advise whether an alternative offer will be acceptable 3,5kW inverter with a 6kW lithium battery to support a 700W load for 6 hours Hoping to hear from you soonest</p>		<p>The bidder is advised to stick to the departmental requirements as stipulated on the bid</p>
5.	<p>Could you please assist with more details on specific run time as it is difficult to work on "Maximum 6 hours" and also what the load is please ?</p>		<p>Estimated load is 0.7KW</p>
6.	<p>Sizwe Africa requests bid documents as it intent to bid for the opportunity as per the subject, <b>TENDER DOCUMENT FOR RFQ 05 2024 - SITA RFB 2003/2014 - SUPPLY, DELIVER AND INSTALL 2200 UNINTERRUPTED POWER SUPPLY (UPS'S) WITH OEM WARRANTY FOR A PERIOD OF TWO (02) YEARS</b></p>		<p>Go to the departmental website (<a href="http://www.justice.gov.za">www.justice.gov.za</a>) under tap: tenders then click on the description of this tender, you will be able to download the RFQ document.</p>

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7.	<p>1. <b>Warranty</b>  4.15 Warranty (p.28)  (b) This warranty shall remain valid for twelve (12) months after the goods, ...  2.1 Scope of work (p.42)  (a)Install 2200 UPSs including 2 year OEM warranty  8-12 weeks to complete the project from the date of PO received  7.2.1 Contracting Conditions – (a) I 5 Year Warranty (p. 49)</p> <p><b>Question 1:</b> The period of warranty required is not clear as per the various sections as stated above. Please clarify the warranty period required from the “Date of Delivery”</p> <p>2. <b>7.2.6 Service Level Determination and Penalties</b></p> <table border="1" data-bbox="331 740 1357 900"> <tr> <td data-bbox="331 740 539 900">OEM Warranty (both off-site and on-site)</td> <td data-bbox="539 740 636 900">8Hrs</td> <td data-bbox="636 740 790 900">95% threshold must be met</td> <td data-bbox="790 740 1357 900">10% of monthly support cost  1% of monthly support cost for non-response</td> </tr> </table> <p><b>Question 2:</b> The OEM Warranty (both off-site and on-site) carries a monthly penalty if the threshold of 95% is not met. This RFQ does not cater for Monthly Support and Maintenance. How will this penalty be measured and applied when the requirement of the RFQ is to supply the equipment and provide OEM Warranty, as a once off cost?</p> <p>3. <b>2.1 Scope of Work</b></p>	OEM Warranty (both off-site and on-site)	8Hrs	95% threshold must be met	10% of monthly support cost  1% of monthly support cost for non-response	<p>The warranty applicable to this requirement is 2-year warranty.</p> <p>This special condition of contract will be waived and regarded and as not applicable.</p>
OEM Warranty (both off-site and on-site)	8Hrs	95% threshold must be met	10% of monthly support cost  1% of monthly support cost for non-response			

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	<p>(d) Project Duration — all deployment is to be finalized within a period of 8 — 12 weeks upon receipt of a Purchase Order,</p> <p><b>Question 3:</b> Due to the quantity of 2200 UPS required, the OEM has stated that UPS must go on a production run as stockholding in large quantities is not desirable due to longevity of battery life. Will DOJ&amp;CD consider a submission of a planning schedule that may extend this time period, due to production run as committed by the OEM in their letter head?</p> <p><b>Question 4:</b> Are the 2200 UPS required be only for the courtrooms CRT/SOS environment or will it be required for the Server and network environment?</p> <p><b>Question 5:</b> Support and Maintenance is not included in the RFQ Scope of work. Is there an expectation that these units need to have remote capability for monitoring?</p> <p><b>Question 6:</b> The UPS installation will require a dedicated 16A Power Point at each UPS position. Will the department provide this point prior to the start of the installation?</p>	<p>The Department reserves the right to award the requirement to more than one service provider and the UPS's deployment to be finalized within 8-12 weeks upon receipt of a Purchase Order by the winning bidder(s).</p> <p>The requirement is only for court room environment.</p> <p>Remote capability is not a requirement</p> <p>Yes, as these UPS will be replacement of existing UPS's.</p>
8.	<p><b>Question 1.</b> Can any supplier not on list submit a JV with the one on the SITA 2003/2014</p> <p><b>Question 2</b> In order to get 6 hour, Time = <math>(3000 \text{ VA} \times 1 \text{ PF}) / 700\text{VA} = 4.6 \text{ hours}</math></p>	<p>No, as these requirement is open to only SITA 2023/2014 accredited suppliers.</p>

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	<p>Should we keep to 6 hours because in the real world quality brands achieve 0,9 Power Factor (PF) only gives 2700-2900 VA on a 3KVA rated UPS</p> <p><b>Question 3</b></p> <p>is the UPS rack mount or floor standing</p>	<p>Yes</p> <p>Tower</p>