



DOJ&CD RESPONSES TO QUESTIONS FROM BIDDERS FOR RFB 02 2024 APPOINTMENT OF THE SERVICE PROVIDER FOR THE PROCUREMENT OF LOCAL LIBRARY SUSCRPTIONS ONLINE SERVICES INCLUDING E-MAIL SERVICES, E-BOOKS, PRINTED LOCAL PUBLICATIONS, LOCAL UPDATING SERVICE AND ONLINE NEWSPAPER ARTICLE SERVICE FOR THE FOLLOWING DEPARTMENTS AND ENTITIES: THE DOJ&CD, THE OFFICE OF THE CHIEF JUSTICE (OCJ), THE NATIONAL PROSECUTING AUTHORITY (NPA) AND THE INFORMATION REGULATOR (IR) FOR THE PERIOD OF THREE (3) YEARS.

Question	Bidder's Question	DOJ&CD's Response
1.	<p>a) Can the bidder submit financial statements for 2023 to prove financial stability?</p> <p>b) The estimated times for updates could be under-estimated, can the bidder provide a proposal with own estimated times as an addition to the pricing?</p>	<p>a) Evidence of financial stability proves to be substantive in nature and is part of the technical evaluation criteria weighing at least 20 points. The bidder's responses to the requirement will be determined by the completeness, relevance and accuracy. 2024 statement proving proof of latest transactions or bridging or and a recent letter from the bank providing updated cash flow information will serve as the most relevant and accurate compare to 2023 statement as this may provide outdated information.</p> <p>b) Schedule D provides a guide for the prospective supplier to provide the cost of updating services per hour. The estimated hours per province are not the exact as entities under this bid have different number of lose-leaf's publication each will receives. However, the supplier will be able to invoice those hours which may be beyond the estimation provided there is justifiable evidence.</p>
2.	<p>a) Just wanted to confirm for schedule E - online newspapers should quote for total of 3500 staff members.</p>	<p>a) Schedule E has provided a range of user simultaneous access segments or packages as</p>

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		<p>shown e.g. first user segment being 1-5 to last user segment being 2501-3500. The prospect supplier must indicate on each segment the price to allow the Department to opt for or select any of the segment in the final offer.</p>
<p>3.</p>	<p>With regards to SCHEDULE B LOCAL ONLINE SERVICE, E-BOOKS and E-MAIL SERVICE PRICE BAND (SIMULTANEOUS ACCESS):</p> <p>1. 1.1 May we treat the "Online Service Main Package Name" category as the core base pack offering. As an example it would then include the LexisNexis Premium Base Pack which has the National legislation, Current Awareness, Government Gazettes, Judgments Online, All South African Law Reports, and Prentice-Hall Reports, LAWSA titles as well as the Legal Citator tool?</p> <p>2. 1.2 If we may not proceed as set out in 1.1 above, please define what the difference is between "Online Service Main Package Name" and "Online Service Sub-Packages Package Name" and provide examples of what could be included in each category.</p> <p>3. 1.3 Schedule B also refers to "Unlimited license 1 (to cover all Domains)". Please advise whether this is defined as 1 individual having access to all titles. If this is not how this should be construed, please provide a definition and explanation.</p>	<p>Answer for 1 (1.1) to 2 (1.2)</p> <p>The Online Service Main Package and Online Service Sub-package will depend on how each prospective supplier defines, clusters, categorises or presents their "all-inclusive package" to their "exclusive package". If the all-inclusive package from LexisNexis is inclusive of National legislation, Current Awareness, Government Gazettes, Judgments Online, All South African Law Reports, and Prentice-Hall Reports, LAWSA titles as well as the Legal Citator tool as an example that is how it should be offered to this bid. However, the supplier must also present the package that is exclusive for the Department to opt either of the packages.</p> <p>Answer for 3 (1.3).</p> <p>Unlimited license for all domains.</p> <p>All users irrespective of domain should have access on the basis of one license, that is the supplier should</p>

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		<p>issue one license and not issue separate licenses for each domain.</p> <p>However, the user will only be able to access titles that are on their domain e.g NPA users will be accessing publications on their own domain only.</p>