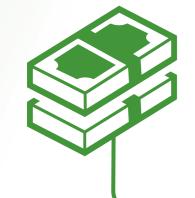
# MATTERS THAT CAN BE TAKEN TO THE SMALL CLAIMS COURT

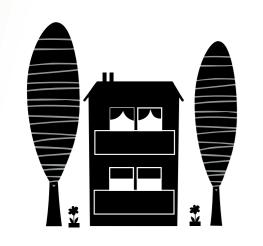
- Small Claims Court offer a quicker and easier way of resolving certain civil disputes that involve amounts up to R20 000.
- You do not need a lawyer to represent you at a small claims court.
- All official languages may be used in a Small Claims Court.





### REPAYMENT OF MONIES LENT

If someone owes you money and they refuse to pay you at the agreed time, you may take the matter to the Small Claims Court.



## **CLAIMING GOODS THAT ARE DUE TO YOU**

If someone has bought goods such as furniture from you and they have failed to pay for it, you can take the matter to the Small Claims Court.



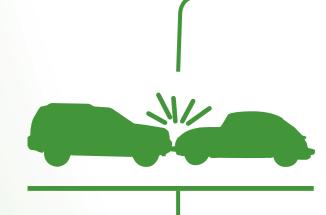
### **CLAIMING MONIES OWED**

If you have rented out a house or any other property to a person (tenant) and the tenant does not pay the agreed rental at the right time, you can take the matter to the Small Claims Court.



# **ENFORCING A CLAIM BASED ON A LEGAL DOCUMENT**

If you have a document that proves that you should receive money from someone, such as a cheque, an acknowledgement of debt or promissory note, you can take the matter to the Small Claims Court to enforce this agreement.



### **CLAIMING DAMAGES**

If you are involved in an accident and you can produce proof that the other driver was at fault, you can take the matter to the Small Claims Court.



### **CLAIMS BASED ON CREDIT AGREEMENTS**

If you have a business that lends people money on credit and your creditor/s are not paying the agreed instalments, you can take the matter to the Small Claims Court.



### CLAIMS THAT ARE EXCLUDED FROM SMALL CLAIMS COURT

You cannot bring forward claims that:

- go against a judgement or order of a court.
- are more than R20 000.
- are against the State, local municipality or local government.
- are for the official cancellation of a marriage.
- concerns the validity of a will.

# ACCESS TO JUSTICE FOR ALL



# SMALL CLAIMS COURT STEP-BY-STEP GUIDE



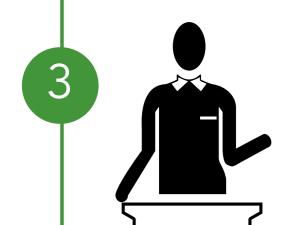


# CONTACT THE PERSON WHOM YOU HAVE A DISPUTE WITH

Contact the person with whom you have a dispute in person, in writing or telephonically and ask them to settle your claim. (The current limit is R20 000).

### WRITE A LETTER TO THE PERSON WHO OWES YOU

If the person who owes you money refuses to pay, they should then be sent a letter of demand which indicates all the facts and the specific amount you are claiming. The letter must be delivered in person or by registered mail (the Post Office can assist). Once the person receives the letter, they are given 14 days within which to settle your claim.



# GO TO THE CLERK OF THE COURT AT YOUR NEAREST MAGISTRATES COURT

If the person owing your money has not paid the claim in 14 days, go to the small claims court at your nearest Magistrate's Court with:

- a copy of the letter of demand.
- any contract or agreement between you and the person which proves the claim.
- a post slip or any other document which proves that the letter of demand was handed to the person.
- The person's personal and contact details.

The clerk of the court will prepare a summons which will force the person to come to court at the set date. The summons can be delivered by you or the sheriff of the court. Please always remember the date and time when your case will be heard and be there to state your case.





### **COURT DATE**

On the day of the court hearing, you must bring proof that the summons was delivered to the person you are claiming from. The court procedure is informal and not complicated. You will be expected to tell your story and answer questions from the commissioner of the Small Claims Court.



#### **PAYMENT**



If judgment is given in your favour, the person must pay the money immediately and will be issued a receipt. If they are not able to pay, the court will investigate their financial position and determine a payment plan.





#### FAILURE TO COMPLY

If the person does not settle the dispute as agreed, the matter will be referred to the magistrate's court, for execution processes.





### WHERE CAN I GET MORE INFORMATION?

You can contact your nearest Magistrate's Court or view the Department website at: www.justice.gov.za

# ACCESS TO JUSTICE FOR ALL

